

# CUSTOMER SERVICE POLICY



## THE FOLLOWING POLICIES ARE IN PLACE TO BETTER SERVE OUR CUSTOMERS:

- **ALL SALES FINAL** on jewelry, media, books, clearance and color markdown items.
- Returns and exchanges are accepted within 3 days of purchase for store credit only. **NO CASH REFUNDS.** Eligible returns will only be accepted with a valid ID, original receipt, and all price tags attached.
- **STORE CREDITS** will only be accepted with a valid ID, and original store credit receipt when used within the allowable period as required by state law.